

Symptom:

1. Start BullCharts, and create a new Price Chart, and then click on the "Text Tool" toolbar button on the Line Studies Toolbar, then click on the chart to position the text note. A small "locator" symbol appears on the chart but the "Note Properties" dialogue box does not open.
2. Open a pre-defined Scan, and try to "Edit" the scan properties. The BullScan Properties dialogue box fails to open. Note that the BullCharts window Title Bar "fades" as normal, as though the dialogue box did open. Note: the Scan dialogue box actually DOES open; but it is BEHIND the main BullCharts window. To verify this, re-size the BullCharts window (either to a second monitor, or just make it smaller than about a quarter of the screen area). Then try opening the Scan. The Scan dialogue box opens up "behind" the main BullCharts window.
3. On a price chart, add the "Trades Indicator", then try to add an Indicator to the Trades pane, and click on the "Next" button to customise the settings. The dialogue box does not open.

Possible confirmation:

1. On your PC, try to "logon" to Windows using a different User Name.
2. Run BullCharts and test, and the problem does not occur (because it is related to User Settings that are unique to the logged-on user).

Possible Cause:

I believe it is the file called: **ToolbarLayout.3.6.6.26717.dnb**

and it is in the directory:

**C:\Documents and Settings\xxxxx\Application Data\BullSystems\BullCharts\ToolbarLayout\**  
(the xxxxx represents your own logon User Name).

My suggestion:

- Close BullCharts if it is running.
- Find this file using Windows Explorer.
- Rename the file to something else (eg. "**ToolbarLayout.3.6.6.26717-OLD.dnb**")

Then start BullCharts, and it will recreate a new one of these.

Then test for the problem.

*Robert B Brain*