



Brainy's Articles on BullCharts

Installing and Upgrading

Article No:
BC-01-000
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28 Feb 2010

This article
is free*

Introduction

This article in Brainy's series on BullCharts (number BC-01-000) provides an overview of how to install and upgrade the BullCharts software product. It is useful for those people who want to install BullCharts, so that they can understand a little more about what is required, and how the process works. It also provides some information about how to upgrade BullCharts from an earlier version.

This material should be read in conjunction with the relevant notes that are issued by the BullCharts company (ie. BullSystems Pty. Ltd., in Sydney, Australia) and which accompany the installation and set-up CD or DVD disks.

Readers should also refer to article BC-02-100 "*BullCharts Product Overview*" for additional introductory information about the software and its key features.

Overview

If you already have a recent version of BullCharts installed, then you first need to uninstall it. Then the installation process for the new version will be much the same as the installation for a new copy, described below — except that you might not want to re-install the database (if you already have a current database, then there is probably no need to re-install the data).

Installation is usually done from a supplied CD or DVD disk. This supplied disk usually comprises a complete copy of the software, including the necessary installation and set up files, as well as a recent copy of the BullCharts database.

The installation process will install the following software components and packages:

- The Microsoft .NET framework.
- The Microsoft XML parser software.
- The Microsoft SQL Server software (to manage the BullCharts database).
- The BullCharts software.

Some of these software items might already be installed. That is okay.

During the installation process you will need to enter your name, and "organisation" which does not need to be a company name. And you will need to acknowledge that the software does not provide any advice regarding your own personal financial situation.

Uninstalling and removing BullCharts

If you don't have BullCharts installed, then you can skip this section.

Uninstalling the software should not remove any of the "user files" that have been created over time (eg. custom scans, custom indicators, templates, workspaces, alerts, etc.). Refer to article BC-02-100, "*BullCharts Product Overview*" for more details. Nonetheless, it is wise to make a backup copy of the files before proceeding. See the section below for more details.

BullCharts installation

In most cases, installing the BullCharts software is as easy as putting the CD disk into the computer's CD drive, and replying to a couple of prompts to allow it to proceed. The entire process should take between about 5 and 15 minutes, depending on what is already installed, and the age of the computer.

Note that during installation, it is possible that a dialogue box might be hidden behind another. So if nothing appears to be happening, try to click on the dialogue box, and drag it to one side.

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Possible problems with installation

Occasionally there can be glitches with the installation, so it is important to note the on-screen progress and any messages, and compare them to the installation notes. The installation notes do include some information to help with overcoming some of the more common installation problems.

Problem with SQL Native Client, or sqlncli.msi

Work around notes on this are in the installation notes.

Error code 1603

The BullCharts installation might fail with the Error Code 1603. This seems to be something with the Microsoft software tools that are installed. The recommended steps to recover from this error are available.

Backup

It is very prudent to take a backup copy of the BullCharts data from time to time, especially before applying an upgrade just in case something goes awry. There are a number of ways to do this. The quickest and easiest is to use the BullCharts internal backup feature. See Brainy's Article BC-14-400, "Backup and Restore", for details.

Summary

This article in Brainy's series on BullCharts (number BC-01-000) provides an overview of how to install and upgrade the BullCharts software product.



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