

How to recover from Error 1603 on installation of BullCharts (on Windows XP).

**Problem Description:**

During installation of the BullCharts software onto a Windows XP computer, the Microsoft SQL installation might fail with an error code 1603.

**Resolution:**

1. Go to the Windows Control Panel > Add/remove Programs and uninstall the following in the order shown:
  - Programs starting with the words Microsoft SQL Server.
  - MSXML Parser 6.0 (XP Only)
  - Microsoft .Net Framework 2.0 (XP Only)
2. From the CD install the following in the order shown:  
From the CD folder: ...Program Files/BullSystems/BullCharts/SupportFiles/
  - dotnetfx2 (for XP Only)
  - msxml6 (for XP only)
  - SQLEXP32
3. Then run the BullCharts setup again.